# LELY COMMUNITY DEVELOPMENT DISTRICT NAPLES, FLORIDA Minutes of the Board of Supervisors Workshop March 15, 2017

A workshop of the Supervisors of Lely Community Development District was held on Wednesday, March 15, 2017 at 1 p.m. at the LCDD Maintenance Building.

William Lee, Chairman
Robert Fisher, Vice-Chairman & Legal Liaison
Kenneth Drum, Secretary
Harold Ousley, Treasurer
Gerry Campkin, Supervisor
W. Neil Dorrill, Dorrill Management Group, Manager and
Assistant Secretary/Treasurer
Kevin Carter, Operations Manager
David Bryant, District Counsel
Sheriff Kevin Rambosk
Lieutenant Mulholland

#### LAW ENFORCEMENT

Sheriff Rambosk greeted the Board and advised them that he was going to give them a team update and a broader view of what is happening in Collier County, and the key programs that are in place that are directly affecting the LCCD.

Crime numbers in the County are down by 3.4 percent over the previous year, and the County continues to be at their lowest crime rate since 1971. This is excellent news as the population has been increasing drastically, with 1,000 people a day moving to Florida. Lee County and Collier County are the fastest growing areas.

Most people are moving here for the obvious reasons, but even if 1 percent of these people come to Naples to commit crimes, the crime numbers in Collier continue to drop.

There are programs and continuing initiatives in place, and the Sheriff indicated that they are continuing to work in partnership with the School System, working on relationships and programming such as the Junior Deputy League which is an after school program. There is a spring break program which a couple of thousand young people participate in, with several of them attending the fair as part of this program.

While eight years ago there were roughly 5,000 contacts to young people, today there are 40,000 to 50,000 contacts to young people in a given year, while making the best use of

the available staff, as everyone wants to participate.

The Junior Deputy League is a good, strong program, which was started by Sheriff Hendry years ago, and it has been continued and built upon. Camp Discovery is located near Lely, off of Rattlesnake Hammock and Collier Boulevard, which continues to do very well.

A plan has been implemented for a state-of-the-art communications system upgrade, looking at how police, fire and EMS are dispatched, and what can be done to reduce response times. The original plan involved getting notice to the right staff to direct the correct medical, fire or law enforcement problem to someone's own business or out in the street in the shortest period of time. One single communication infrastructure was built to support Marco Island, all of the Fire Districts, EMS and the City of Naples, rather than building multiple systems which would cost much more money and be no more effective. This system will also enable the Sheriff's Office, through agreements with all those entities, to find the closest emergency vehicle for a specific emergency event, and get it there as quickly as possible, regardless of jurisdictional lines.

The system was first turned on the first of January, and has 13 different elements to it. As Sheriff Rambosk was sitting in front of the system, there was an ambulance coming from North Naples to the Naples Community Hospital Healthcare Center downtown. They had dropped off a patient and were in route back to North Naples on US 41, and an emergency call came in from Crayton Road and Park Shore Drive in the City. The computer found this ambulance and dispatched them to the new emergency and it got there in less than one minute. The normal protocol has been to send an ambulance from the closest station, which would have responded in less than four minutes, but this ambulance was closer and saved a few minutes time.

That is the goal of the whole system, which first locates the appropriate vehicle, then guides by route, as a GPS does. This element of the system will need adjusting as to the best route, such as when it indicates that a street will go through to another when in reality it is not a through street, but the system is working every day and working very well.

This system also dispatches electronically, which eliminates a person relaying a call, and this system dispatches to fire and EMS stations, and can handle multiple calls at one time. In other words, response vehicles can be dispatched to many different locations at once, rather than one after another.

Another facet of the program is one called ASAP to PSAP which is about to be implemented, which is a response to an alarm system in a home or business, and the usual protocol is for the alarm company to be called, which would then call the home or business, and the decision would then be made as to whether to call the Sheriff's Office, who would then dispatch the appropriate response vehicles. This could take up to several minutes as information is obtained.

The new ASAP to PSAP program will obtain all the information from the alarm company, including the address and the problem, and will electronically dispatch it to the appropriate response team. Approximately one to two minutes can be cut off of the response time with this new program.

Sheriff Rambosk indicated that there are live people on hand to monitor the system, but this program does take a bit of the load off of the dispatchers, and does reduce response time.

The Sheriff then indicated that he was driving around the Lely area a few weeks ago with one of the Captains, and noted the enormous amount of development that has and is taking place in East Naples, all of which will impact Lely in some way, directly or indirectly. Many more people will be visiting this general area for shopping and other destinations, and the projections for Naples for the next five, ten and twenty years have caused the Sheriff's Office enough concern to cause them to change their planning tools to look up to 20 years into the future.

Naples has become a very desirable place to live, and this can lead to increased crime, congestion and frustration. The Sheriff shared a study that he recently read that indicated when the population goes over 350,000 it can go from a community that law enforcement can generally know what is going on, to a congested city with many negative impacts. That apparently is the threshold, and Naples has reached that, and the Sheriff's Office is beginning to feel it. They are presently working on ways to address these changes, and the residents will be kept updated on them.

There has been quite a bit of information on active shooter and anti-terrorism presentations, and the Sheriff's Department has been offering these presentations at HOAs throughout the City. The reviews have been very good, and he suggested that if Lely would like to have this presentation they would be happy to offer it to them. Background is given to those attending from an intelligence perspective, including who is coming into the community and why they need to be prepared.

In the previous 12 months, two of the top Isis targets were in Collier County, and perhaps

a terrorist may feel that this would be an easy place to take out their targets. Sheriff Rambosk indicated that they would be wrong, as a professional trainer has been working with the Sheriff's Department as well as providing intelligence to them regarding terrorists. He also gives information on how the issues should be addressed, which are changing as terrorists change their tactics.

Collier County is one of about a dozen communities in the country that have invested in this, which trains EMS, the Fire Rescue and Law Enforcement together on how to respond into an event as it is occurring and rescue injured people. Sheriff Rambosk made a point, as he has in the past, of stating his opinion that law enforcement and the military are two different entities and should act accordingly. However, law enforcement needs the safeguards to rescue people, which is why some of the armored vehicles and other equipment are used in certain situations.

To sum it up, the Sheriff noted that one of their main pushes is what the future impacts are going to be with growth being what it is with a large increase in development and residents. From a budgetary perspective, the Sheriff's Department has outlined what they need to the County Commission, which has been very supportive. He added that their office is looking at their organization as a business to make sure that they are making the best use of every dollar they are given, and they are doing a complete review of equipment, as capital equipment will be needed this year, and the Sheriff hoped to be able to make these purchases with savings within the Department.

The last topic addressed was traffic, and traffic accidents are up another 10 percent from the previous time the Sheriff visited Lely. There is a lot of congestion, aggravated and frustrated driving is up, and five more motorcycles are on the roadways this year to help address this new traffic, along with five new cars. There are faster cars and faster motorcycles that sit low on the road, and the road patrols are watching for them. A new program has been launched called Just Drive, which is a traffic accident prevention program encouraging people to get off their phones and stop eating and whatever else they do in their cars. They have gotten quite a bit of positive feedback on this from the community who agreed that it was very simple but effective. A recent study, however, showed that 50 percent of drivers would take a ticket because they are in a hurry to get where they are going.

The Sheriff stated that he knew that Lely was still dealing with some speeding issues, and noted that the Lieutenant would speak to that. The Sheriff had asked him what they had been doing in Lely with speeders, especially the young drivers. To address them in particular, the Sheriff's Office has created an informative flyer on the law as it relates to driving a motor vehicle, and they are going to contact every driver of every car who attends the high school.

Additionally, this flyer is going to be made available to the associations within Lely to remind all drivers of the laws. They will continue being in Lely at the times when most of the speeding seems to be going on, and they will continue their Just Drive push to encourage people to help with the problems on the roads.

A resident of Lakoya spoke to the Sheriff about the key pads at various gates into private communities in Lely. The gates seem to stay open long enough to allow a second car to drive in, and additionally, everyone seems to have the key pad number to get into her community. She wondered as well how emergency vehicles get in.

Sheriff Rambosk advised her that emergency vehicles have a code that bypasses any keypad, so that is not a problem. He also indicated that Quail West has installed a gate and a lighted arm that allows only one vehicle at a time to enter. The Sheriff also noted that gated communities are no more secure than other communities, but gates do help to regulate traffic.

There is a new product that has recently come on the market that allows individuals to set up a personal ID number, but once this number is given to someone else, it is no longer effective as a one person private entrance code.

Mr. Campkin suggested that codes should be changed regularly, and the gates should be set to close more quickly so people cannot tailgate in.

Mr. Drum indicated that many people no longer use a land line, and many people visiting from the North use their cell phones for all calls. Recently an AT&T tower in Lely became inoperative, and many people were completely cut off from making any kind of calls. He wondered how the Sheriff's Office would deal with that kind of outage where, perhaps, a 911 call could not be made and if there was some way that could be handled. Sheriff Rambosk indicated that in that case, cross carrier contacts can be utilized, and in fact, 911 is available to call even without paid service on a cell phone.

A more important question, however, is with everyone using electronic contacts, by phone or paying bills on a computer, there has to be more controls by the cell providers and the government is moving towards laws making the carriers more responsible.

If there was a complete loss of communication, deputies would be posted throughout the affected areas to identify where help can be obtained. The Sheriff's Office has their own cell tower capabilities and portable phone systems that they can have up and running in less than an hour and a half.

The Sheriff felt that the providers needed to provide a higher level of service as the reliability on those services has never been greater.

David \*\*\* asked what the protocol was for the fishing and signage issue in Lely at the Sheriff's Office, and was advised that they had been handling it for quite some time, and had discussed it the last time or two that they spoke to the residents. The Sheriff's office cannot really enforce covenants or deed restrictions per se, but they have come to Lely to determine if someone is a resident or not, and removed them if necessary. He was not aware of the signage issue, and the resident indicated that they have determined that some people come in with poles but they are checking out homes to possibly break into. (Inaudible section)

At this point Sheriff Rambosk left the meeting after being thanked for his appearance today.

Lieutenant Mulholland then addressed those present, noting that he was assigned to District Three, and this District has three County Commissioners. Last year the crime rate in this District was calming down a bit, and was only up by a quarter or half a percent overall.

Speaking specifically about Lely, the crime last year was almost nonexistent. There were a couple of apartments entered, which turned out to be one of the maintenance men, and on Halloween several vehicles were unlocked over by Ole and things taken.

These were minor incidents, but the Sheriff's Department is also charged with quality of life issues, such as disturbances, the fishing issues, and traffic. Construction is going on within and outside of the Lely community, and traffic is on the increase. There are many new developments around Lely and many of them are using the corner of Lely where many restaurants are going in, so many people will be cutting through Lely to get to these places.

At the Board's request a detail deputy is present at Lely eight to ten times a month to help handle traffic. The schedule varies, and is set by Mr. Bowers and paid for by the CDD. The Lieutenant suggested that if there is an area that they would like the deputy to focus on, to contact the Board or Mr. Bowers to make those arrangements. The deputy will be

looking for people running stop signs, speeders, and that type of infraction. There are speeders heading to the high school in the morning, but the largest number of violators in Lely are the residents. The deputies tend to give warnings, and it is the Sheriff's Office policy that giving a warning or citation is left up to the discretion of the deputy. Most of the stops in Lely are going to be warnings, and that cannot be changed by telling a deputy that more citations should be given.

Mr. Campkin asked if a person is automatically given a citation if he or she is stopped twice, and the Lieutenant indicated that this is not automatically done, but the deputy will know this as any stop in Collier County will come up on the computer. However, if a person was warned about speeding before and is stopped for speeding again, the deputy will be more inclined to issue a citation.

The degree of the violation is also considered, for instance, how much over the speed limit the person was driving, and how crowded the roadway was, and those types of things.

Lieutenant Mulholland again noted that for a non gated community that people have access to, they enjoyed a lower crime rate than Fiddler's Creek, which has had thefts on construction sites, and home burglaries apparently perpetrated by one young person, who eventually moved up to armed robbery, and was apprehended.

Car burglaries are common, and the Sheriff's Department continues to advise people to always lock their cars, and never leave a purse or wallet in a car, even if it's locked. The biggest crime in the past six or seven years has been fraud, and if someone gets into a car they can take pictures of your license or Social Security card or other identification which enables them to use your credit without you even realizing that your car had been entered and this information taken.

As it relates to traffic accidents, 80 percent of them are rear end collisions where someone is following too closely or hitting someone who is at a stoplight. This is why the Just Drive campaign is so important, as in this crowded area you have to pay attention while you drive.

As a footnote on keypads, the Lieutenant indicated that the code numbers were too easy to figure out, and their office now uses ID cards that are held up to a mechanism and tells who you are and what time you entered. Gate clickers can also be used that way.

Mr. Dorrill also noted that Sheriff Rambosk was one of the first in the country to do coordination with Immigration and Customs targeting illegal aliens. He asked the Lieutenant to briefly touch on that, if they are continuing to target illegal aliens who are

criminals. Lieutenant Mulholland indicated that this important program is ongoing, and is called the 287(g) Program which is the State Statute number. There are about 30 deputies who are certified to do immigration work, including himself. The protocol changed during the Obama administration, where some of the powers were taken away from them. With the new administration in place, these powers have been restored and once again there will be certified officers. While they do not go out hunting people, they have a three tiered program where the go for the known convicted felons and illegals and gang members, then the violent crimes with guns, and then misdemeanors. Mr. Dorrill thanked the Lieutenant for his appearance and information, and a brief break was taken in the proceedings.